

## **RETURN FORM**

Your complete satisfaction is important to LWT. If you are not satisfied with your purchase, please return it to LWT within 90 days of ordering for a refund, credit, or exchange. Shipping/handling charges are not refundable. All items returned must be in unused, saleable condition.

## PLEASE INCLUDE THIS FORM WITH ITEMS BEING RETURNED AND EMAIL A COPY TO CUSTOMERSERVICE@LWTEARS.COM

ORDER INFORMATION: Complete the following to assist us in processing your return					
LWT Order/Invoice #:	PO #:				
Customer Name:	Phone #:				
Company:	Email:				

## SECTION A: FOR ITEMS YOU ARE SHIPPING BACK TO LEARNING WITHOUT TEARS

LIST ITEMS YOU ARE RETURNING BELOW (additional items use separate page)								
ITEM CODE		REASON FOR RETURN (check appropriate box)						
	QTY	Ordered Wrong Item	Received Wrong Item	Too Many Sent	Ordered Wrong Quantity	Other Please Explain		

Please return your order to:				
Within the United States	Within <b>Canada</b>			
Returns Processing	Northland Fulfillment			
121 N. Shirk Rd	277 Humberline Drive			
New Holland, PA 17557	Toronto, ON, Canada M9W 0B6			

**RETURN SHIPPING** Ship products by UPS, insured mail, or by some other method that allows for tracking your shipment (COD shipments will be refused). Record tracking numbers below

COURSE OF ACTION (check appropriate box)					
	REFUND (applied to CC used at initial purchase or via Check)		CREDIT (to be left on account and applied to next order)		

## Section B: For replacement/exchange of items you are requesting from learning without tears

LIST ITEMS YOU ARE REQUESTING BELOW (additional items use separate page)									
ITEM CODE		REASON FOR REQUEST (check appropriate box)							
	QTY	Exchange for	Exchange for	Replacement	Ordered	Replacement	Other		
	Q. 1	Wrong Item	Wrong Item	for Missing	Wrong	for Damaged	Other Please Explain		
		Ordered	Received	ltem	Quantity	Item			